Process for Registration of HOO and DDO Users on Kritagyata

<u>Step 1</u>:

Open the Kritagyata Portal on a web browser by going to the URL <u>https://kritagyata.assam.gov.in</u>.



<u>Step 2:</u>

Hover over the **Registration** menu on the right of the page, and click on the **Registration Form** link that appears in the sub-menu.

GOVERNMENT OF ASSAM ADMINISTRATIVE REFORMS, TRAINING, PENSION AND PUBLIC GRIEVANCES DEPARTMENT		
প্রি Kritagyata Pension Sanction & Payment Tracking System (Developed under Bhavishya Platform)	Biavishya	<u>al India</u> Empower
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	Registration Form	
	Print/Upload Registration Form	
	Registration Manual	nt

<u>Step 3:</u>

Fill out the registration form that appears for the Head of Office / DDO User using his/her details.

					* M	andatory Field
Note: Employees retiring has to contact their DDO/HOO to get themselves registered on Kritagyata Portal.						
	Title*	First Name *		Middle Name	Surname	
Name	-Select-	`				
Date of Bir	th*			Date of Retirement *		
State Gove	rment *			Department		
Select			-	Select		-
Attached C	office / Subordinate			Division / Office		
Select			•	Select		
Designation*				Functional Designation*		
				Select ~		
DDO Code				AG/DOP Code*		
				Select AG/DOP		v
Official Ad	dress*					
Country	•			State		
INDIA			~	Select		~
District				City*		
Sele	ect		~			
Pincode				Phone (O)*		

Some points to remember while filling up this online form:

- a. Registration should be made in the name of the person who is authorised for processing pension cases.
- b. The **Date of Birth** and **Date of Retirement** entered should be correct as per official records in the DD/MM/YYYY format.
- c. **DDO Code** should not be entered manually. Instead, it will be auto-filled after selecting the Attached Office using the following:

$\textbf{State Government} \rightarrow \textbf{Department} \rightarrow \textbf{Attached Office / Subordinate}$

N.B:

Some offices within the Bodoland Region may be found under the <u>WPT&BC</u> / <u>Welfare</u> <u>of Bodoland</u> department, instead of their department.

- d. **Division / Office** field is not required to be selected and is to be kept blank.
- e. Functional Designation field should be selected as:
 - DDO & HOO for registration of Head of Office (HOO).
 - **<u>DDO</u>** for registrations of users who are *Dealing Assistants*.
- f. **AG/DOP** field should be selected as:
 - Accountant General, if the pension cases in that office are processed by AG Assam.
 - **Director of Pension**, if the pension cases in that office are processed by DOP.
- g. **Mobile Number** should be the personal mobile number of the registrant. This is the number to which the SMS containing user credentials will be sent after the USER ID is assigned.
- h. **Email ID** should be the common Email ID of the office which is in active use. It <u>should</u> <u>not</u> be the personal Email ID of the registrant.

<u>Step 4:</u>

After the form is submitted, an auto-generated registration form (receipt) is displayed at the bottom of the page below the form.

A printout of the same needs to be is to be *signed* with the *office seal* by the registrant / competent authority and is to be uploaded using the Reference Number of the online registration.

Please keep a note of the Reference No. [which is of the format like KGYATA2200106]

This Reference No. will be required for uploading the signed copy of the auto-generated registration form.

Print/Upload Registration Form

In this step, the scanned copy of the duly signed registration form (receipt) is to be uploaded on the Portal, which will aid in the quick approval of the online user registration and creation of User Account and Credentials based on the online registration.

For uploading the scanned copy of the signed registration form, the following steps must be followed:

a) Hover over the **Registration** menu on the right of the page, and click on the **Print/Upload Registration Form** link that appears in the sub-menu.



b) Fill out the following form that appears using the appropriate Registration Reference Number.

Print/Upload Registration Form
Enter Your Reference No
Security Code:
TjxDH2
Submit
Note: Document can be uploaded multiple time until action is not taken on the registration form.
 Print/Upload Registration Form
Enter Your Reference No
KGYATA2200106
Security Code:
IJADIIZ
Submit

c) On clicking the **Submit** button, an OTP will be sent as SMS to the mobile number used for online registration, and the following form will be displayed for submitting the OTP.

About Us Nodal Officers List FAQs - Contact Us Photo Gallery Handbook of Pension	👹 Registration 🗸 🔒 Login
Print/Upload Registration Form	Enter OTP you have received on mobile or email
	Submit

d) Upon submitting the correct OTP received on the registered mobile number, the following screen is displayed.

ñ	About Us	Nodal Officers List	FAQs 🕶	Contact Us	Photo Gallery	Handbook of Pension	😁 Registrati	on 🔻 i	🔒 Login
				_					
	Print/Upload Registration Form		Print	U	Jpload				

The auto-generated Registration Form (receipt) can be printed/re-printed by clicking on the **Print** button.

For uploading the scanned copy of the signed registration form (receipt), click on the **Upload** button.

e) On clicking the **Upload** button, the following form is displayed.

		×
Atta	ich File	
Choose File No file chose	en	
	Submit	

- f) Click on **Choose File** to select the scanned document in PDF format.
- g) Once the file is selected, click on **Submit** to upload the scanned form. After successful upload, the following message will be displayed.

Print/Up	Print/Upload Registration Form		
Document uploaded successfully			
successfully.			

N.B: The scanned letter can be re-uploaded using the same **Upload** button, until the registration is either approved or rejected.

Receipt of User Credentials as SMS

Once the registration details are found correct, the registration is approved and the user account gets created (along with the generation of User ID and Password).

After creation of the user account, an SMS (like the one shown below) containing the login credentials gets sent to the registered mobile number.

